

EXCHANGE & RETURN FORM



Return via Post to:

Siren Clothing
PO Box 1330 Noosaville BC, QLD 4562
EMAIL: info@sirenclothing.com.au

We take great pride in our reputation for quality, and if for any reason you are dissatisfied with your purchase, we will gladly help you with an exchange or refund.

- We are happy to accept your exchange or refund within 10 working days from receipt of payment. Goods are dispatched the day we receive payment.
- Your original receipt is required for all exchange or refunds.
- Returned garments must be in their original condition, unused and unwashed with tags still attached. Garments soiled with makeup, deodorant etc. will not be accepted.
- In the case of items being exchanged e.g. for another size, we will resend the new item free of postage charges. With international purchases we prefer to get the size right before dispatching goods, as we do charge freight on international exchanges.
- We will try our best to exchange the garment as requested, however if the garment is out of stock, we will refund you the cost of your garment (freight excluded).
- Refunds will be made in the same manner as original payment.
A 10% restocking fee will be applied to your refund.
We recommend sending the returned garment via Australia Post Express Post or Courier to ensure safe and documented delivery. Please include a copy of your receipt and our Returns & Exchange Form.

Name: _____ Phone #: _____

Order #: _____ Date of Purchase: _____

Email: _____

Item(s) for return or exchange: _____ SIZE: _____

Reason for return: _____

Would you like an Exchange? _____

YES NO

If yes, Please exchange for: _____

New Size: _____

Need help with your Exchange or Refund?
Please call 0413 652 978 between 9am and 5pm QLD time Monday to Friday
or email: info@sirenclothing.com.au